

**GOVERNMENT OF PUDUCHERRY  
ABSTRACT**

Directorate of Industries & Commerce - Ease of Doing Business (EoDB) - Institutionalization of Central Inspection System in the U.T. of Puducherry - Orders - issued.

**DIRECTORATE OF INDUSTRIES & COMMERCE**

**G.O.MS.No.11/Ind&Com/EoDB/CIS/2020**

**Dated: 15 Dec 2020**

READ:

1. Business Reforms Action Plan for improving Ease of Doing Business for the year 2020 communicated by Department of Industrial Policy and Promotion (DIPP), Government of India.
2. I.D.Note No.J-13/Ind & Com/A6/6462/2020 dated 23th Nov 2020 of the Directorate of Industries & Commerce, Puducherry.

**ORDER**

In the reference 1st read above, the Department of Industrial Policy and Promotion [DIPP] has communicated the final Business Reform Action Plan for the year 2020. The Business Reform Action Plan [BRAP] mandates devising Central Inspection System for Labour, Legal Metrology and Science, Technology & Environment Departments. The following are the action points of BRAP-2020 to be implemented as part of Central Inspection System:

Reform No.	Reform Action Points
201	Institutionalize a Central Inspection System (CIS) responsible for undertaking compliance inspections of the Departments concerned
202	Design and develop an online inspection system for scheduling of inspections
203	Ensure that the selection of establishments for inspection is done using computerized risk assessment and allocation of inspectors is undertaken under the CIS
204	Differentiate compliance inspection requirements based on risk profile (such as High, Medium and Low risk) of industries under all the labour laws
205	Publish a well-defined inspection procedure and a comprehensive inspection checklist/form on the CIS website which should be strictly followed by the inspector. No inspections should be done beyond that checklist
206	I. Mandate that inspections (except in case of complaint-based inspections) shall be limited to the checklist II. Mandate online submission of inspection report within 48 hours to CIS III. Mandate that the same inspector will not inspect the same establishment twice consecutively IV. Allow users to view and download submitted inspection reports of at least past three years

2. AND WHEREAS, the Government of Puducherry has taken several reform measures to facilitate the Ease of Doing Business in the U.T. While the establishments need a friendly environment to conduct their business, they also need to conform to the Laws regulating their functioning. Whereas, reforms are to be brought about in compliance inspection systems of the Labour, Legal Metrology and Pollution Control departments to further streamline and reform the system of compliance inspection under the following Acts:

**Department of Labour:**

The Equal Remuneration Act, 1976  
The Minimum Wages Act, 1948  
The Shops & Establishments Act  
The Payment of Bonus Act, 1965  
The Payment of Wages Act, 1936  
The Payment of Gratuity Act, 1972  
The Contract Labour (Regulation & Abolition) Act, 1970  
The Factories Act, 1948  
Indian Boilers Act, 1923

**Department of Legal Metrology:**

The Legal Metrology Act, 2009 and Rules.

**Department of Science, Technology & Environment:**

The Water (Prevention and Control of Pollution) Act, 1974

The Air (Prevention and Control of Pollution) Act, 1981

3. AND WHEREAS, the Directorate of Industries & Commerce, Puducherry vide reference 2nd read above has requested the Government to issue necessary orders on the action points mentioned in para(1) for implementation of Central Inspection System in the U.T. of Puducherry duly taking consent of the concerned Departments say, Labour, Legal Metrology, Science, Technology & Environment Departments for inspections under the Acts listed under Para 2.

4. The Government of Puducherry after careful examination of the matter and in consultation with the concerned Departments say, Labour, Legal Metrology, Science, Technology & Environment Departments **hereby accords approval for implementation of Central Inspection System in the U.T. of Puducherry** to execute the following action points:

- a. There will be a Centralised Inspection System for conduct of compliance inspections pertaining to Labour, Legal Metrology, Science, Technology & Environment Departments and Pollution Control Committee, hereinafter referred to as participating departments.
- b. It will be an online system functioning as part of the **eodb.py.gov.in** portal
- c. The scheduling of inspections will be done in an automated manner by the online system.
- d. The selection of establishments for inspections will be done using computerised risk assessment and allocation of inspectors will be done under the online system.
- e. Well defined inspection procedure and comprehensive inspection checklist/form will be published on the online system which will be strictly followed by the inspector. No inspection should be done beyond the checklist.
- f. Inspections (except in case of compliant-based inspections) shall be limited to the checklist.
- g. Inspection report will be uploaded in 48 hours of inspection into the CIS
- h. The same inspector will not be assigned to the same establishment twice consecutively.
- i. Users will be allowed to view and download submitted inspection reports of atleast past three years.
- j. The computerised risk assessment will be done as per the risk assessment logic of the participating departments.
- k. The Secretaries to Govt. of Puducherry of Industries & Commerce, Labour, Legal Metrology and Science, Technology & Environment Departments shall take further necessary action accordingly.

5. AND WHEREAS, on implementation of Central Inspection System (CIS) in the U.T. of Puducherry with a view to provide single platform to carry out inspection of business/industrial establishments by various Departments say Labour, Legal Metrology, Science, Technology & Environment, Government of Puducherry is also pleased to **approve launching of a portal for online inspections** in the website of the Directorate of Industries & Commerce (<https://eodb.py.gov.in/>). This would bring in transparency and accountability in inspections and facilitates synchronized inspections by various departments.

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6. The key features of CIS are detailed below:
- The system shall facilitate scheduling of inspections, uploading of inspection reports and downloading of the reports by the establishments.
  - Inspection by following Standard Operating Procedures (SOPs) and transparent checklists.
  - Computerized random allocation of inspectors.
  - Rule to ensure that the same inspector shall not inspect the same unit on two consecutive occasions.
  - Availability of inspection reports online for viewing and downloading.
  - Facility for third party to view and verify inspection reports on the portal.
7. The Secretary to Govt. of Dte. of Industries & Commerce, Puducherry shall take necessary action in the matter.

(BY ORDER)

*P. Priyadarshini*  
15.12.2020

**(P. PRIYTARSHNY)**  
**ADDITIONAL SECRETARY TO GOVT. (IND & COM)**

To

- The Labour Commissioner, Labour Department, Puducherry.
- The Chief Inspector of Factories & Boilers, Labour Department, Puducherry.
- The Director, Department of Science, Tech & Environment, Puducherry.
- The Deputy Commissioner, Legal Metrology Department, Puducherry.
- The Director, Directorate of Industries & Commerce, Puducherry.

Copy Submitted to:

- The Secretary to Govt., Excise Department, Puducherry.
- The Secretary to Govt., Industries & Commerce, Puducherry.
- The Secretary to Govt., Department of Science, Technology & Environment, Puducherry.
- The Secretary to Govt., Labour Department, Puducherry.

Copy to:

- The P.S to the Hon'ble Chief Minister of Puducherry.
- The P.S to the Minister for Industries & Commerce, Puducherry.
- The P.S to the Chief Secretary to Government, Puducherry.